Electronic Acknowledgement Receipt				
EFS ID:	2144411			
Application Number:	10617965			
International Application Number:				
Confirmation Number:	4134			
Title of Invention:	SYSTEMS AND METHODS FOR MONITORING AND CONTROLLIN BUSINESS LEVEL SERVICE LEVEL AGREEMENTS			
First Named Inventor/Applicant Name:	Hung-Yang Chang			
Customer Number:	46069			
Filer:	Frank Chau			
Filer Authorized By:				
Attorney Docket Number:	YOR920030197US1 (8728-627			
Receipt Date:	30-AUG-2007			
Filing Date:	11-JUL-2003			
Time Stamp:	17:23:38			
Application Type:	Utility under 35 USC 111(a)			
Payment information:				

Payment information

Submitted with Payment	no
------------------------	----

File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1	New or Additional Drawings	YOR920030197US1_transmi ttal_of_formaldrawings.pdf	224428	no	9
	New or Additional Drawings		dd7c069321801097etdo6317e1914ec0 e424at36		
Warnings:					

Information:		
	Total Files Size (in bytes):	224428

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the international Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.